



Transitions of Care COMMITTEE MEETING – January 15, 2020 11:00 AM – 1:00 PM

Face-to-face meeting with a Zoom Meeting Option Provided.

Committee Members in Attendance: Co-Chair, Julie Magers, Co-Chair, Galli Murray; Tanya Pritt, Gary McConahay, Jerry Gabay, Amber Ziring, Kaliq, Jonathan Rochelle, Renee Smith Sumptor

Staff Members in Attendance: Annette Marcus, Jennifer Fraga

| Time  | Topic/Who                                 | How   | Notes/Attachments  |
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| 11:00 | Welcome<br>Review Agenda                  | Round Robin   | None   |
| 11:10 | Root Cause<br>Analysis Findings<br>Update | Jonathan to show<br>the live document<br>and review with<br>group<br>Group discussion | <p>Jonathan reported that a major issue when it comes to different areas is workforce; this is a good start of seeing a problem with practice (poor transitions) within a system; next step is to choose strategic places to move forward on</p> <p>Julie asked the group what they want to recommend as a committee.</p> <p>Jonathan responded with framing this outside the Workforce Committee – what other areas / themes can we address? Protocols and procedures for transitions are a good start that comes up in different areas. He doesn't want to cookie cutter P&amp;P but have a baseline to start from. Then the questions came up of how to disseminate the information and see how it's implemented.</p> <p>Julie asked if talking about our current projects and how they line up would be a good place to start.</p> |

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|  |  |  | <p>Jonathan responded saying they were going to read through the solutions tab in the fishbone starting with Hospitals / ED.</p> <p>Gary talked about billing codes and how this is an issue that can cause a lot of barriers as there are a lack of codes for needed services. He believes it would be a good idea to advocate for creating billing codes that will help with continuity of care services.</p> <p>Julie discussed the CATs program that is currently working with private insurers to create billing codes and thinks this program can led to better billing practices in the private insurance world.</p> <p>Gary mentioned that the state of Oregon develops codes for outreach and case management. Would providing recommendations from the Alliance to CCOs work? He doesn't know if this can influence private insurance but wonders if this is possible.</p> <p>Julie brought up that HB3091 says that there needs to be an equalizer between CCOs and Private Insurance with what they both cover in regards to transition services.</p> <p>Jerry talked about billing codes and that they come from the federal level and then states choose what ones they want to use.</p> <p>Jonathan asked if billing resources / practices could apply to all categories listed in the fishbone.</p> <p>The committee at large said yes.</p> |
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|  |  |  | <p>Renee asked if the committee could make a recommendation to the insurance division about all health plans covering these services that they haven't previously covered.</p> <p>Gary said that there are some billing codes, but they have gaps in those codes.</p> <p>Renee said that they are supposed to be covering transition related services, but she isn't sure if they actually are.</p> <p>Julie showed a summary of HB3091 and what is required by law for care coordination / case management. She said that the next step for this requirement is implementation of law. She asked the committee at large about committee projects → do they want to have something like this as a committee project or have individual projects who then report updates to the committee.</p> <p>Renee asked if we should do something about enforcement and advertising around HB3091 to the public.</p> <p>Julie said CATs is an exemplar program paid for by OHA; commercial insurance is seeking to expand this program by defining contract language, etc.</p> <p>Jonathan asked Galli to get counties together to share what they are doing – could we as a committee facilitate bringing them together?</p> |
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|              |  |                         | <p>Annette suggested we ask Meaghan what Zero Suicide groups are doing in Oregon. Julie clarified that we want existing projects and exemplar models. <b>Asked if Annette can be a liaison with Meaghan</b>; mentioned effective patient screening per HB3090.</p>  |
| <p>12:15</p> | <p>Programs &amp; Project Models that have done well</p> | <p>Group Discussion</p> | <p>Julie asked to look through what projects were discussed and decide what they want to do, track, support, and recommend. Information for the next long session is due by (_____). She asked to look at if they want to promote an enforcement act that requires OHA to enforce bills because that are not being enforced now.</p> <p>Renee wonders if we should request an audit for different insurance companies to see who is and who isn't complying with the HB3091 requirements. Julie said that Rep. Keny-Guyer requested an audit and DCBS will do the audit for HB3091 because they enforce this with private insurance; OHA would need to do the audit for the CCOs for required elements of HB3091.</p> <p>Jerry said that Jill reported HB3090 is being enforced by a patient complaint driven basis which means that it can't be enforced if patients don't know about it.</p> <p>Annette confirmed the difference between an audit and an actual enforcement of something.</p> <p>Julie discussed what is happening with hospital required legislative hearings.</p> <p>Galli asked if we could send this school project to the schools committee. Annette said it would be useful for someone from this committee to go to the school</p> |

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|       |  |                  | <p>committee to provide updates and discuss next steps and how they can work together.</p> <p>Amber brought up Oregon Solutions. Julie asked if Amber could get more information about Oregon Solutions and bring it to the next meeting to report on.</p>  |
| 12:50 | Decisions on Committee Schedule, Chairs, Secretary | Group Discussion | <p>Galli said she would talk with Kimberlee on the School Committee about the above project idea.</p> <p>Julie, Jerry, and Kaliq said they will work to create a summary of what is going on with HB3090 and HB3091.</p> <p>Julie asked if either of the Alliance staff members could be an official secretary for the committee.</p> <p>It was decided that the committee would continue to meet for 2 hours on the 3<sup>rd</sup> Wednesday of the month through June when the schedule will be re-evaluated. Co-chairs will also be evaluated between now and then to work towards finding at least 1 replacement.</p> |
| 1:00  | Adjourn  |                  |   |



**SMART GOALS BELOW**

| <b>YSIPP Element: NEED TO ENTER INFORMATION HERE</b> |              |  |              |            |
|--|--------------|--|--------------|------------|
| Strategic Priority                                   | Action Steps | Who (Specific names will be added as tasks assigned) | Completed By | Measurable |
| <b>NEED<br/>INFORAMTION</b>                          |              |  |              |            |
| <b>YSIPP Element: NEED TO ENTER INFORMATION HERE</b> |              |  |              |            |
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